

Code of Conduct

Evergreen Health, Community Access Services and the Pride Center are here for YOU!

We envision a future in which all Western New Yorkers have access to affordable healthcare in an environment that is inclusive, compassionate, respectful and judgment-free; that honors diversity and life experience; and that empowers patients to lead healthier, happier lives.

What can you expect at Evergreen Health, Community Access Services and the Pride Center:

- Considerate and respectful treatment and care
- Experienced and professional staff
- A clean, safe and welcoming space
- An inclusive environment where everyone is welcome

You can help us make our organization a welcoming, safe and affirming space for everyone.

- Be nice and courteous to each other
- No offensive language or hate speech
- No showing, distributing or selling drugs
- No use of drugs or alcohol
- No solicitation of any kind
- No causing or threatening harm
- No harassment of any kind
- No possession or use of weapons
- Respect other people's belongings and do not take items that aren't yours
- No defacing of the building on the inside or out
- No disruptive behavior that interferes with services
- Protect the confidentiality of other patients and do not take photographs or videos without authorization, or share patient information in any way

Friendly reminders

- Smoking is prohibited
- Use headphones when listening to music or watching videos

If you are disruptive, disrespectful or engage in unacceptable behavior you may be prohibited from using our spaces and services for a period of time and may be subject to additional restrictions based on your actions.

You can also report any problems you may experience to the front desk staff.

Thank you!